



Name: The Coral Islands Ltd  
The Conflict Islands Resort  
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**ERRORS AND OMISSIONS:** TCIL and its booking agents have made every endeavour to ensure that brochure and advertised details & pricings are correct, however due to changes in airline fares & other charges, prices are subject to increase prior to departure without notice. Prices quoted in KINA, fluctuations in exchange rates affect costing.

**DISCLAIMER:** Sales of all services described in this document are made by TCIL as a disclosed agent for the person or company providing those services. You release & discharge TCIL to the full extent possible at law for liability relating to any loss and /or damage suffered by you or any other person named on this document- Including but not limited to: a) Loss of prepaid diving activities b) Theft of luggage or personal belongings c) Illness injury, or death and d) Any charges made by any of the service providers e) Delays, omissions, accidents or negligence caused by any party f) Any other loss or damage whatsoever.

## BOOKING TERMS CONDITIONS

### PAYMENT:

All final payments for invoiced amounts should be received by The Coral Islands Ltd (TCIL) by either credit card or bank deposit 30 days prior to expedition departure. All payments must be as per invoice, not less bank fee or international transaction fees. Credit Card payment are accepted of prepayments and will incur a transaction fee.

Your booking is confirmed upon receipt of your 50% non-refundable deposit. Due to demand and operation constraints, if your deposit is delayed TCIL cannot confirm your booking.

### CHILDREN:

Infants under 1 years old are free of charge. Children sharing a bungalow with the parents are charged at a reduced rate of PKG 500.00 per day. If children require a separate bungalow this will be charged at a standard rate. Nanny's are available on request at an additional cost of PKG 100.00 per day paid to TCIL. Bungalow capacity is designed on twin share, with a single bed on request. A maximum capacity can include additional children and infants.

**SINGLE SUPPLEMENT:** single supplements incur a PKG 500.00 per day fee.

### INSURANCE:

**TRAVEL INSURANCE IS MANDATORY FOR THIS EXPEDITION DUE TO THE NATURE OF THIS EXPERIENCE AND LOCATION.** TCIL will not be liable for any financial loss caused by reasons beyond our control.

### Mechanical, Weather or Evacuation of Guest:

Cancellations due to vessel breakdowns are fully refunded or a full credit will be given to reschedule. No compensation is offered to change flights or holiday plans. Delays or missed days due to weather are refunded for value of days lost less 25%.

Cancellations caused by weather need to be covered by your travel insurance and TCIL will not be liable, and a refund not be issued. Any service booked with TCIL which is cancelled by you or due to bad weather cannot be refunded but can be exchanged or used as credit for another booking at a later date. TCIL will not be responsible for any financial loss incurred by issues beyond our control such as, but not limited to; weather, 'Act of God' or changes made by the local authorities.

If the evacuation of a guest causes a change of route or reduced days, no compensation is offered, and needs to be claimed against your travel insurance. TCIL maintains that every passenger has current and

comprehensive trip cancellation, accident, evacuation, medical, and baggage insurance prior to their departure.

We strongly recommend DAN INSURANCE or DAN TRAVEL ASSIST for anyone planning scuba diving, snorkeling or free diving related tours. DAN are the experts in diving related evacuations and sponsor an in-country chamber. For dive related accidents (e.g. Decompression sickness) mobilization of evacuation resources by DAN is immediate.

**CANCELLATION POLICY:**

The Conflict Island Resort is a small resort dependent upon the tourism market. It is seldom possible to fill cancelled bungalow close to an arrival date. It is deposit to secure your booking seldom possible to fill canceled persons within 30 days of departure date, therefore:

- 50% of invoiced amount is collected as a non-refundable deposit to secure your booking.
- Cancellations caused by weather need to be covered by your travel insurance and TCIL will not be liable, and a refund not be issued.
- A cancellation or reduced number of reserved persons at any stage up to 30 days prior to departure, will incur a fee of 50%.
- A cancellation or reduced number of reserved persons less than 30 days prior to departure will not be issued a refund.
- If The National Pandemic Act prevents domestic travel due to COVID-19 related changes you will incur a full refund
- Delays or missed days due to weather are refunded for value of days lost less 25%.
- If your canceled persons can be filled despite time duration you will incur a full refund minus a 10% cancellation fee.
- If eligible, TCIL will process refunds back into guest's nominated bank account less any bank transfer fees and any foreign exchange losses.

**ENVIRONMENTAL AND CONSERVATION FEE:** A PGK 250.00 per person environment and conservation levy will be charged and donated directly to help support our conservation partners Conflict Island Conservation Initiative (CICI) for the protection and conservation of this pristine environment for future generations.

**WAIVER:**

Waiver forms must be completed and signed by each diver/snorkeler/boat passenger prior to diving/snorkeling/boat tours with TCIL.

**DISCHARGE OF LIABILITY:**

It is a fundamental condition of this contract between The Coral Islands Ltd (TCIL), its employees and agents on the one part and (print your name) \_\_\_\_\_ on the other part, that to the extent permitted by law TCIL is hereby discharged and indemnified by my/our executor(s), my/our administrator(s) and my/our dependent(s) from any liability for any damage, death or injury whatsoever arising out of or incidental to this expedition, and other services provided by TCIL whether or not such damage or personal injury is caused or contributed to by TCIL.

I acknowledge that I will be participating in activities, which are undertaken for purposes of transport, recreation and involve a significant degree of physical exertion and physical risk.

I further acknowledge I am aware of the risks of injury/death associated with my participation in this expedition and agree that I voluntarily assume such risk.

**Medical Statement:** I state that I am in good health for the expedition and water experiences and boat travel. I understand if I have any medical condition contrary to the safety of the expedition, I will make it known prior to travel and disclose any medical steps where necessary for treatment.

**Travel Insurance Statement:** I understand unforeseen events may cause me to cancel this expedition. Compensation for cancellation must be claimed against my travel insurance. Mechanical breakdown, bad

weather or the evacuation of a guest may cause the itinerary to be altered i.e. different route shortened or cancelled. Compensation for expedition alteration; lost or damaged bags; belongings; or equipment must be claimed against my travel insurance where no refund is offered.

**Evacuation Statement:** I understand if I have a medical emergency, I am responsible for the cost of medical assistance and evacuation if not covered by my travel insurance. I authorize you to make medical and transport arrangements as may be determined in my best interest. I agree to pay expenses incurred on my behalf, which may be charged against my credit card. (Documentation will be provided for insurance claims.)

**INSURANCE STATEMENT**

I have the required travel, medical and evacuation insurance required and accept the risks and conditions for this expedition. YES  NO

Name: \_\_\_\_\_ Date: \_\_\_\_\_

If participating in scuba or snorkeling activities I also have the required insurance to cover any incidences and accept the risks and conditions for this expedition. YES  NO

Name: \_\_\_\_\_ Date: \_\_\_\_\_

**STATEMENT OF UNDERSTANDING:**

I confirm the details in this form are true and correct and acknowledge I have read, understood and accept the Booking Conditions; Discharge of Liability; Medical; Travel Insurance and Evacuation Statement's. I also agree that any claims or disputes regarding this document or my participation in this expedition will be governed by the laws of Papua New Guinea.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Parent/ Guardian: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_